



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Monday, 23 January 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

**1. Suburbs affected:** Klipspruit, Klipspruit west; Fred Clarke, Eldorado Park; Pimville; Bushkoppies

**Date:** 23 January 2023

**Time:** 14:00 – 19:00

**Impact:** No water

**Reason:** Repair broken 350mm inlet valve at Power Park reservoir

### **2. Infrastructure Update: Monitoring of severely strained systems**

Johannesburg Water is closely monitoring severely strained systems. Customers are urged to assist by using water for critical needs only at this time. Minor improvements are noted on water levels from last night. The sustainability is dependent on water usage during the course of the day.

#### **1. Honeydew systems:**

- Levels remain low at the reservoir, and the tower is stable

#### **2. Parktown 2 reservoir:**

- Reservoir is stable.

#### **3. Helderkruin systems:**

- Low levels are noted at the reservoir. The tower levels have improved, and the system is stable at this time.

#### **4. Linden systems:**

- Linden reservoir is low but stable.
- Linden tower is low.

#### **5. Hursthill reservoirs:**

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

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- Both systems remain extremely low. Hursthill 2 reservoir is critically low. Customers in higher lying areas will experience no water/ poor pressure.

#### 6. Brixton systems:

- The Brixton reservoir levels are low. The tower is stable, but dependent on fluctuating reservoir levels.

#### 7. Horison Tower:

- The tower is stable.

Loadshedding is impacting on pumping into Quellerina and Northcliff towers. Pumps will resume at the end of load shedding.

Further updates will be provided to customers.

**3. Suburbs affected:** Melrose; Saxonwold, Killarney, Dunkeld, Parktown North, Parkwood, Rosebank, part of Houghton Estate, forest town, Parkview, Birdhaven, Riviera, Melrose North, Melrose Estate,

**Date:** 26 January 2023

**Time:** 08:00 – 21:00

**Impact:** No water

**Reason:** Tie-in

### Planned Interruptions

**1. Suburbs Affected:** Jabulani; Jabavu; Central; White City; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

**Start date:** 26 January 2023 at 16:00

**End date:** 27 January 2023 at 08:00

**Impact:** No water

**Reason:** Repair of leak on 250mm Pipe and Reservoir Drop Test

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Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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