



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntshavheni Street  
Newtown  
Johannesburg

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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Monday, 27 February 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Johannesburg Water monitoring Infrastructure**

Johannesburg Water is monitoring affected systems which were impacted by lower supply from Rand Water's Meredale and Waterval reservoirs.

Customers in lower lying areas are receiving water, while customers in higher lying areas are affected with lower pressure or no water as systems are gradually recovering.

#### **The status of Johannesburg Water infrastructure:**

##### **\*Commando system:**

Both the Hursthill 1 and 2 reservoirs are critically low.

Levels at Brixton reservoir are low but stable with the outlet opened at 50% to sustain capacity. Brixton tower is operating normally.

The outlets of Brixton and Hursthill 2 reservoirs will be isolated at 21h00 this evening.

##### **\*Crown Gardens systems:**

The reservoir has recovered, and pumps are supplying the tower. The outlet is isolated at 50% to sustain capacity.

Customers are requested to urgently reduce consumption which will significantly assist in the recovery of the affected systems.

Further updates will be provided to customers.

#### Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,  
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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## 2. No water in the South Hills tower and Alexander Park reservoir zones

Johannesburg Water is aware that there are customers in the high-lying areas of the South Hills tower and Alexander Park reservoir zones who are experiencing poor pressure to no water this morning.

Teams have been dispatched to assess the cause of the problem. Further updates will be provided.

### Planned Interruptions

**1. Areas Affected:** Robindale Ext 1 - corners Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2

**Street Names:** Malibongwe (Business Area), Malibongwe Builders at Cnr Maria and Malibongwe (Hospital)

**Date:** 27 February 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

**2. Areas affected:** Kew, The Gardens, Rembrandt Park, River Park, Glenhazel, Sandringham, Silver Mond, Lombardy East and West, Bramley, Bramley View, Wynberg, Athol Hurst and Alexandra.

**Date:** 07 March 2023

**Time:** 08:00 -17:00

**Impact:** No water

**Reason:** Bulk line valve installation

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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