



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntsemi Piliso Street  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Thursday, 16 March 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Johannesburg Water Customer Notice: Monitoring of critically impacted infrastructure**

Johannesburg Water wishes to inform residents that critical systems (reservoirs and towers) are being monitored. Below are this morning's updates:

- Commando system:  
(Brixton, Crosby and Hursthill)

Brixton systems:

Currently the reservoir is at 40% capacity. The tower is operating normally, with 1 pump running. The outlet of Brixton reservoir is opened at 50%

Crosby reservoir:

The reservoir is stable.

Hursthill reservoirs:

Hursthill 1 reservoir is at 12% capacity, while Hursthill 2 has improved to 10% capacity this morning.

- South Hills tower:

The lack of continuous supply to South Hills tower has been escalated to Rand Water. At this stage, there is no flow received at the tower. Customers in the tower zone will be impacted by no water. Alternate water supply will be provided to affected customers.

- Alexander Park reservoir:

The reservoir is at 15% capacity. Customers are requested to reduce water consumption as the reservoir levels have reduced from yesterday.

Directors:

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Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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- **Crown Gardens system:**

The reservoirs are at 55% capacity. The outlets are currently being isolated at 50% to prevent further reduction.

- **Honeydew reservoir:**

The reservoir levels have improved to 39%.

- **Doornkop reservoir:**

Reservoir levels are at 20%.

**UPDATE:** Water tankers are located in the following area:

- Geneve Road, South Hills at Recreational Centre
- Risana Road, Risana
- Rus Road, Vrede

## **2. Johannesburg Water Customer Notice: Major burst in Sunninghill: Peltier Drive, corner Waterfall Drive.**

The replacement of a section in the pipeline was completed late last night in Peltier Drive. At this stage, valves are partially opened, as the site is monitored for leaks. There may be customers in high lying areas that may still be affected with no water/ poor pressure.

Valves will be fully opened once there's confirmation that repair work is successfully completed.

**Affected areas include parts of:**

Sunninghill and Waterfall.

Johannesburg Water apologises to customers for the inconvenience caused.

## **3. Johannesburg Water Customer Notice: Major burst pipe on Golf Street and Republic Road, Windsor Glen**

Water has been isolated. Once the bulk main has been drained and exposed, repairs will commence.

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### **Affected suburbs includes parts of:**

Fontainebleau, Windsor, Randpark extensions, Ferndale, Robindale, Robinhills, and Blairgowrie.

No estimated time for completion at this stage.

Further updates will be provided to customers.

### **Planned interruptions**

**1. Affected areas:** Vorna Valley Ext 2, 13, 19, 21, 27, 43, 46, 50, 52, 53, 54,56, 57, 58, 60, 62, 63, 66, 67, 70, 72, 74, 76, 80, 83, 86, 92, 93, 97, 100, 102, 103, 104, 105 & 106. Halfway Gardens Ext 1, 3, 4, 5, 14, 17, 19, 24, 26, 57, 64, 66, 73, 77, 85, 86, 90, 91,94, 96, 97, 98, 101, 121 & 128. Waterval Ext 2 & 4

**Street names:** Pretorius & Jose Road, Howick Close, Mahai close, Mac-Mac Rd, Eugaries Rd, Bekker St, Mont Rose, Janadel Ave, Le Roux Ave, Neerlandia Rd, Fred Verseput Ave, East St, Asparagus Rd, Wilhelmina Place, Smuts Dr, Alexander Rd, 1st Rd, Van Heerden Ave, Old Rd, Kaufman Rd, Plume Rd, Periwinkel Rd, Smuts Close, Berger Rd, Rudi Neitz St, Langeveld Rd, Elias Rd, Jose St, Ridge Rd, Pretorius Rd, Gustav Preller St, Albertyn St, Coertze St, Visser St, Eton Close, Shady Lane

**Date:** 16 March 2023

**Time:** 09:00 - 21:00

**Impact:** No water

**Reason:** Tie – in of new infrastructure

**2. Suburbs affected:** Robindale Ext 1 -Cnr Gondola/Jeeves, Malibongwe/Cloverly, Balairs/Cloverly, Truman/Gaety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Rooseveld, MacArthur/Roseveldt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

**Street names:** Roosevelt and Gondola, Spar Commercial (Malibongwe), Cnr Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

**Date:** 22 March 2023

**Time:** 08:00 - 18:00

**Impact:** No Water

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**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

**3. Areas Affected:** Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley , Savoy estate , Bedford Park, Senderwood, Morning Hill, Bramley North and Kew

**Start date & time:** 22 March 2023 at 24:00

**End date and time:** 23 March 2023 at 24:00

**Impact:** No water

**Reason:** Tie-in

**UPDATE:** The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

**More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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