

DAILY WATER SUPPLY SYSTEM STATUS UPDATES

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst). **Wednesday, 20 November 2024 (Morning)**

UNPLANNED MAINTENANCE

REGIONS E & B

Suburbs/areas affected: Riverclub, Duxberry, Parkmore, Moodie Hill, Sunset Acres, and Northern Acres

Streets affected: All streets

Start date and time: 19 November 2024 at 24:00

End date and time: There is no estimated time for completion

Impact on customers: No water

Reason for interruption: Repairs to burst 20mm pipe

Alternative water supply: Further details to be provided

Benefit to customers: Improved service delivery, continuity of water supply, and reduction of water losses

REGION D

Suburbs/areas affected: Jabulani Hospital, Jabulani Mall, Jabulani Flats, Jabulani Hostel, Jabulani, Zola South, Moletsane, Jabavu Central, White City, Moroka, Tladi, Phiri, Senaoane; Dhlamini, Mofolo South, Mofolo Central, Mapetla, Moroka North, Moroka, Rockville, parts of Dube, and parts of Chiawelo.

Streets affected: All streets

Start date and time: 19 November 2024 at 18:00

End date and time: 20 November 2024 at 15:00

Impact on customers: No water

Reason for interruption: Repairs on leaking pipe fittings

Benefit to customers: Improved service delivery, continuity of water supply, and reduction of water losses

PLANNED MAINTENANCES

REGION C

Suburbs affected: Constantia Kloof, Florida Park, and Florida Hills

Streets affected: All streets

Start date and time: 18 November 2024 at 09:00

End date and time: 21 November 2024 at 20:00

Impact on customers: Johannesburg Water will continue to pump directly to the customer; however, this would be subject to continued power supply for the duration of the maintenance

Reason for interruption: Tower maintenance


Alternative water supply: Further details to be provided

Benefit to customers: Improved service delivery and continuity of water

REGIONS



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 Customerserviceemails
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 Johannesburg Water

	supply
REGION E	<p>Suburbs affected: Klipfontein View Ext.5, Klipfontein View Ext.1, Klipfontein View Ext.2, Klipfontein View, Klipfontein View Ext.3</p> <p>Streets affected: All streets</p> <p>Date: 21 November 2024</p> <p>Time: 07:00 – 12:00</p> <p>Impact on customers: No water</p> <p>Reason for interruption: Installation of new water meter</p> <p>Alternative water supply: Further details to be provided</p> <p>Benefit to customers: Improved service delivery and continuity of water supply</p> <p>Location of alternative water supply: Corner Saraseen and Allandale Road, Klipfontein View Taxi Rank, and Gideon Rambuwani Primary School</p>
REGION G	<p>Suburbs affected: Orange Farm Ext. 7</p> <p>Streets affected: All streets</p> <p>Date: 27 November 2024</p> <p>Time: 09:00 – 16:00</p> <p>Impact on customers: Low pressure to no water</p> <p>Reason for interruption: To lower and relocate the existing 75mm pipelines</p> <p>Alternative water supply: To be provided if the shutdown exceeds 24 hours</p> <p>Benefit to customers: Improved service delivery and continuity of water supply</p>
REGION C	<p>Suburbs affected: Radiokop</p> <p>Streets affected: All streets</p> <p>Date: 28 November 2024</p> <p>Time: 08:00 – 16:00</p> <p>Impact on customers: No water</p> <p>Reason for interruption: Tie in of new pipe to existing infrastructure</p> <p>Alternative water supply: Further details to be provided</p> <p>Benefit to customers: Improved service delivery and continuity of water supply</p>

REGIONS



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